

Privacy Policy for SwiftDose

Swiftdose

We are committed to protecting the privacy of our users' personal and health information. This privacy policy explains how we collect, use, and disclose personal and health information collected from users of our online platform.

Scope

This privacy policy applies to all users of the Platform, including patients, healthcare providers, and other individuals who interact with the Platform.

What Information Do We Collect?

We collect the following types of information:

Personal Information: We collect personal information such as name, address, email address, phone number, date of birth, and other demographic information.

Health Information: We collect health information such as medical history, symptoms, diagnoses, treatments, medications, and other health-related data.

Usage Data: We collect usage data such as login history, search queries, and other interactions with the Platform.

Device Information: We collect device information such as device type, operating system, browser type, and IP address.

How Do We Collect Information?

We collect information through various means, including:

Registration and Account Creation: When users create an account on the Platform, we collect personal and health information.

Usage Data Collection: We collect usage data through cookies, web beacons, and other tracking technologies..

How Do We Use Collected Information?

We use collected information for the following purposes:

Services: We use personal and health information to provide telehealth services to users.

Improving Platform Experience: We use usage data to improve the user experience and develop new features.

Marketing and Advertising: We use personal and health information for marketing and advertising purposes.

Research and Development: We use anonymous and aggregated usage data for research and development purposes.

Disclosure of Information

We may disclose collected information to:

Healthcare providers : We disclose personal and health information to healthcare providers for diagnosis, treatment, and care.

Third-Party Service Providers: We disclose personal and health information to third-party service providers for purposes such as payment processing, data analysis, and marketing.

Regulatory Authorities: We disclose collected information to regulatory authorities in response to valid legal requests.

Security Measures

We implement robust security measures to protect collected information from unauthorized access, use, or disclosure:

Encryption: We use encryption to protect sensitive information both in transit and at rest.

Access Controls: We implement access controls to limit access to collected information.

Data Backup: We regularly back up collected information to ensure its availability.

User Rights

Users have the following rights:

Access Right: Users have the right to access their collected information.

Amend Right: Users have the right to amend their collected information.

Delete Right: Users have the right to delete their collected information.

Data Portability Right: Users have the right to request a copy of their collected information.

Changes to this Policy

We reserve the right to update this privacy policy at any time without notice.

Contact Us

If you have any questions or concerns about this privacy policy, please contact us at admin@swift-dose.com

By using the Platform, you acknowledge that you have read and understood this privacy policy and agree to be bound by its terms.